

Social Care Training Programme

2025-2026

Introduction

Workforce Development & Learning (WD&L) administer the Social Care Wales Workforce Development Partnership (SCWWDP) Grant in order to provide training and development opportunities for Conwy's Social Care workforce including our providers and partners in Conwy County.

Training and development opportunities are open to the whole Social Care sector, for example volunteers, direct payment recipients, individuals with caring responsibilities (adults and young carers) and social care workers.

Regional and local workforce plans are in place which identifies and secures implementation of measures to ensure a sufficiently large, skilled, safe and focused workforce to promote the well-being of people with care and support needs. This includes:

- supporting recruitment and retention
- competency and qualifications
- career pathways
- upskilling individuals in compliance with codes of professional practice within the sector

We routinely seek new training topics and respond to changes in laws, policies, or service needs. As a result, we may introduce courses not listed in this brochure. For more details or to discuss specific training requirements, please contact Workforce Development & Learning sc.training@conwy.gov.uk



HOW TO APPLY

Booking a place on a course

To reserve a spot on a course, submit a request through the online booking system at [Social Care Workforce Development: training and online booking - Conwy County Borough Council](#). Attendees must have prior approval from their manager, and places are given on a first-come, first-served basis.

Confirmation of places

We aim to send confirmation emails about three to four weeks before the course date. These confirmations will be sent to the designated manager, and where possible, the individual. It is the manager's responsibility to pass these details to the attendee. Please provide a current email address in all correspondence.

Once confirmed, carefully note all details, including venue, start and end times, and any special instructions, as these may vary. Attendees should arrive promptly at the specified time and location. If no confirmation has been received from the Workforce Development and Learning Team, do not attend, as your place is not secured.

Cancellation of places/Name changes

Managers or individuals should contact Workforce Development by phone or email to cancel or change bookings as soon as possible. Phone cancellations must be confirmed with an email. We ask for cancellations at least five working days before the course. If you cannot give advance notice, try to send a replacement and inform us of the new attendee's name quickly. It is the manager's duty to cancel training when an employee leaves work, goes on long-term sick leave, or is on holiday.

Non-attendances

Managers will be informed by email if someone does not attend. We track non-attendance for monitoring and may charge providers, as missing sessions could affect future funding.

Certificates

We use a range of facilitators, therefore not all courses will be issued with an attendance certificate. Courses that issue certificates will be forward to the email addresses provided at time of booking.

Please note that the original certificate is the property of the attendee and, unfortunately, duplicate certificates may not be available. We recommend, therefore, that they are kept securely for evidence of continuous professional development (CPD). Workforce Development does not retain copies of certificates.

Training Programme for 2025-2026

April 2025 courses

Training courses available in April 2025 with the relevant details listed for each -

Date	Course	Delivery Method	Group	Duration	Sector
April					
01/04/2025	Preparation for AMHP Practice	Face to face	Internal Teams	Full day	Social care
01/04/2025	People Handling and Risk Assessment Key Trainers Certificate	Face to face	Internal Teams	Full day	Social care
09/04/2025	WCCIS General Overview	Face to face	All Internal teams	Half day	Social care
10/04/2025	Safeguarding Group B	Face to face	All teams; foster carers and commissioned services	Full day	Social care
16/04/2025	WCCIS General Overview	Face to face	All Internal teams	Half day	Social care
16 and 17/04/2025	Manual Handling – Moving and Handling of People Passport (2 days)	Face to face	All teams and commissioned services	2 x full days	Social Care
23/04/2025	WCCIS General Overview	Face to face	All Internal teams	Half day	Social care
24/04/2025	Corporate Mandatory e-learning face to face training in localities	Face to face	All Internal Teams	Half day	Corporate
24/04/2025	Emergency First Aid at Work	Face to face	All teams; foster carers and commissioned services	Full day	Social care
25/04/2025	More Than Just Words	Zoom	All teams; foster carers and	Half day	Social care

			commissioned services		
29/04/2025	T1 Authorised Signatory	Face to face	All Internal teams	4 x Half hour sessions	Social care
30/04/2025	T1 Authorised Signatory	Face to face	All Internal teams	4 x Half hour sessions	Social care
30/04/2025	Medication Administration in Social Care	Face to face	All teams and commissioned services	Morning session or Afternoon session	Social care
30/04/2025	WCCIS General Overview	Face to face	All Internal teams	Half day	Social care

May 2025 courses

Training courses available in May 2025 with the relevant details listed for each -

Date	Course	Delivery Method	Group	Duration	Sector
May					
01/05/2025	T1 Authorised Signatory	Face to face	All Internal teams	4 x Half hour sessions	Social care
02/05/2025	T1 Authorised Signatory	Face to face	All Internal teams	4 x Half hour sessions	Social care
06/05/2025	Emergency Paediatric First Aid	Face to face	All teams and Foster Carers	Full day	Social care
07/05/2025	WCCIS General Overview	Face to face	All Internal teams	Half day	Social care
12 and 13/05/2025	Manual Handling – Moving and Handling of People Passport (2 days)	Face to face	All teams and commissioned services	2 x full days	Social care
13/05/2025	Managing Medication and Assessing Competence in the Administration of Medication in Social Care	Face to face	All teams and commissioned services	Half day	Social care
13/05/2025	Direct Payments training plan for Conwy staff	Face to face	All Internal teams	Half day	Social care

13/05/2025	Digital Champions Introduction Part 1	Online	All teams and commissioned services	1 hour	Social care
13/05/2025	Online Safety	Online	All teams and commissioned services	1 hour	Social care
14/05/2025	WCCIS General Overview	Face to face	All Internal teams	Half day	Social care
15/05/2025	Engaging with Fathers/Father figures	Zoom	All teams; foster carers and commissioned services	Half day	Social Care
21/05/2025	WCCIS General Overview	Face to face	All Internal teams	Half day	Social care
21/05/2025	More Than Just Words	Zoom	All teams; foster carers and commissioned services	Half day	Social care
22/05/2025	Digital Health Literacy	Online	All teams and commissioned services	1.5. hours	Social care
22/05/2025	Inspiring Digital Activities	Online	All teams and commissioned services	1 hour	Social care
22/05/2025	Professional Curiosity	Zoom	All teams; foster carers and commissioned services	Half day	Social Care
28/05/2025	Emergency First Aid at Work	Face to face	All teams; foster carers and commissioned services	Full day	Social care
28/05/2025	WCCIS General Overview	Face to face	All Internal teams	Half day	Social care

June 2025 courses

Training courses available in June 2025 with the relevant details listed for each -

Date	Course	Delivery Method	Group	Duration	Sector
June					
04/06/2025	Dementia Interpreter Training	Face to face	All teams and commissioned services	Half day	Social care

04/06/2025	WCCIS General Overview	Face to face	All Internal teams	Half day	Social care
05/06/2025	Dementia Dining Immersive Experiential Training (DIET)	Face to face	All teams; foster carers and commissioned services	Full day	Social care
05/06/2025	Child's Journey within Safeguarding and your Multi-Agency role within it	Face to face	All Internal teams	Full day	Social care
06/06/2025	Dementia and Depression Awareness	Face to face	All teams and commissioned services	2 x Half day sessions	Social care
10/06/2025	Reminiscence/Digital Tools to support people living with Dementia	Online	All teams and commissioned services	1.5 hours	Social care
10/06/2025	Digital Accessibility	Online	All teams and commissioned services	1 hour	Social care
11/06/2025	Medication Administration in Social Care	Face to face	All teams and commissioned services	Half day	Social care
11/06/2025	More Than Just Words	Zoom	All teams; foster carers and commissioned services	Half day	Social care
11/06/2025	Managing Medication and Assessing Competence in the Administration of Medication in Social Care	Face to face	All teams and commissioned services	Half day	Social care
11/06/2025	WCCIS General Overview	Face to face	All Internal teams	Half day	Social care
12/06/2025	Safeguarding Group B	Face to face	All teams; foster carers and commissioned services	Full day	Social care
17/06/2025	Dementia – Moving and Assisting People with Dementia	Face to face	All teams and commissioned services	Morning session or Afternoon session	Social care
17/06/2025	Corporate Mandatory e-learning face to face training in localities	Face to face	All teams	Half day	Corporate
18 and 19/06/2025	Working with male perpetrators of domestic abuse	Face to face	All teams; foster carers and	2 days	Social care

			commissioned services		
18/06/2025	Emergency First Aid in Work	Face to face	All teams; foster carers and commissioned services	Full day	Social care
19/06/2025	Online Safety	Online	All teams and commissioned services	1 hour	Social care
19/06/2025	Digital Champions Part 2: Engaging your workforce, sharing your skills and knowledge	Online	All teams and commissioned services	1 hour	Social care
19/06/2025	Secondary Traumatic Stress	Zoom	All teams; foster carers and commissioned services	Half day	Social care
24/06/2025	Safeguarding – Group B Safeguarding Refresher	Face to face	All teams; foster carers and commissioned services	Half day	Social care
25/06/2025	WCCIS General Overview	Face to face	All Internal teams	Half day	Social care
26/06/2025	Understanding Challenging Behaviour and Promoting Positive Strategies	Face to face	Foster Carers	Half day	Social care
26 and 27/06/2025	Manual Handling – Moving and Handling of People Passport (2 days)	Face to face	All teams and commissioned services	2 x Full days	Social care
30/06/2025	Parental Substance Misuse: Impact on Children and Families	Face to face	All Internal teams	Full day	Social care

July 2025 courses

Training courses available in July 2025 with the relevant details listed for each -

Date	Course	Delivery Method	Group	Duration	Sector
July					
02/07/2025	Inspiring Digital Activities	Online	All teams and commissioned services	1 hour	Social care

02/07/2025	Digital Health Literacy	Online	All teams and commissioned services	1.5. hours	Social care
02/07/2025	Understanding Dementia and Supporting Behaviour that challenges	Face to face	All teams and commissioned services	Full day	Social care
08/07/2025	Safeguarding Group B	Face to face	All teams; foster carers and commissioned services	Full day	Social care
10/07/2025	Reminiscence/Digital Tools to support people living with Dementia	Online	All teams and commissioned services	1.5 hours	Social care
10/07/2025	Direct Payments training plan for Conwy staff	Face to face	All Internal teams	Half day	Social care
11/07/2025	More Than Just Words via Zoom	Zoom	All teams; foster carers and commissioned services	Half day	Social care
14 and 15/07/2025	Manual Handling – Moving and Handling of People Passport (2 days)	Face to face	All teams and commissioned services	2 x full days	Social care
14/07/2025	Building resilience in children and young people: Advanced Skills	Face to face	Practitioners, Case holders working with Children and Families, Foster carers	Full day	Social care
14/07/2025	Corporate Mandatory e-learning face to face training in localities	Face to face	All teams	Half day	Corporate
16/07/2025	Emergency First Aid at Work	Face to face	All teams; foster carers and commissioned services	Full day	Social care
16/07/2025	Medication Administration in Social Care	Face to face	All teams; foster carers and commissioned services	Half day	Social care
16/07/2025	Epilepsy	Face to face	All teams; foster carers and commissioned services	Half day	Social care
23/07/2025	Safeguarding Group B Refresher	Face to Face	All teams; foster carers	Half day	Social care

			and commissioned services		
24/07/2025	Impact of Abuse and Neglect on Children and Young People	Face to face	All teams; foster carers and commissioned services	Full day	Social care

August 2025 courses

Training courses available in August 2025 with the relevant details listed for each -

Date	Course	Delivery Method	Group	Duration	Sector
August					
06/08/2025	Medication Administration in Social Care	Face to face	All teams and commissioned services	Half day	Social care
06/08/2025	Infection Prevention and Control		All teams and commissioned services	Half day	Social care
07 and 08/08/2025	Manual Handling – Moving and Handling of People Passport (2 days)	Face to face	All teams and commissioned services	2 x full days	Social care
14/08/2025	Secondary Traumatic Stress	Zoom	All teams; foster carers and commissioned services	Half day	Social care
18/08/2025	Emergency First Aid at work	Face to face	All teams; foster carers and commissioned services	Full day	Social care
19 and 20/08/2025	Emergency Paediatric First Aid	Face to face	All teams and foster carers	2 x half days	Social care
20/08/2025	Safeguarding Group B	Face to face	All teams; foster carers and commissioned services	Full day	Social care
21/08/2025	Safeguarding Group B Refresher	Face to face	All teams; foster carers and commissioned services	Half day	Social care

September 2025 courses

Training courses available in September 2025 with the relevant details listed for each -

Date	Course	Delivery Method	Group	Duration	Sector
September					
03/09/2025	Emergency First Aid at work	Face to face	All teams; foster carers and commissioned services	Full day	Social care
09 and 10/09/2025	First Aid – Emergency Paediatric First Aid	Face to face	All teams and foster carers	2 x half days	Social care
11 and 12/09/2025	Motivational Interviewing	Face to face	Individuals who have direct contact with Clients	2 x Full days	Social care
15/09/2025	Understanding Challenging Behaviour and Promoting Positive Strategies	Face to face	Foster carers	Half day	Social care
16/09/2025	Dementia and Depression Awareness	Face to face	Half day	Morning session or Afternoon session	Social care
16/09/25	Safeguarding Group B	Face to Face	All teams; foster carers and commissioned services	Full day	Social care
17/09/2025	Dementia Interpreter Training	Face to face	All teams	Morning session or Afternoon session	Social care
17/09/2025	More Than Just Words	Zoom	All teams and commissioned services	Half day	Social care
18/09/2025	Dementia Dining Immersive Experiential Training (DIET)	Face to face	All teams; foster carers and commissioned services	Full day	Social care
18/09/2025	Direct Payments training plan	Face to face	All teams	Half day	Social care

	for Conwy staff				
19/09/2025	Dementia – Moving and Assisting People with Dementia	Face to face	All teams and commissioned services	Morning session or Afternoon session	Social care
22 and 23/09/2025	Manual Handling – Moving and Handling of People Passport (2 days)	Face to face	All teams and commissioned services	2 x full days	Social care
24/09/2025	Introduction to Person Centred Thinking	Face to face	All teams; foster carers and commissioned services	Morning session or Afternoon session	Social care
25/09/2025	Safeguarding Group B Refresher	Face to Face	All teams; foster carers and commissioned services	Half day	Social care
25/09/2025	Dementia – Moving and Assisting People with Dementia	Face to face	All teams and commissioned services	Morning session or Afternoon session	Social care
26/09/2025	Medication Administration in Social Care	Face to face	All teams and commissioned services	Half day	Social care
26/09/2025	Managing Medication and Assessing Competence in the Administration of Medication in Social Care		All teams; foster carers and commissioned services	Half day	Social care

October 2025 courses

Training courses available in October 2025 with the relevant details listed for each -

Date	Course	Delivery Method	Group	Duration	Sector
October					
01/10/2025	Professional Curiosity	Zoom	All teams; foster carers and commissioned services	Half day	Social Care

01/10/2025	Emergency First Aid at work	Face to face	All teams; foster carers and commissioned services	Full day	Social care
02/10/2025	Understanding Challenging Behaviour and promoting positive strategies	Face to face	Foster Carers	Half day	Social care
06/10/2025	Medication Administration in Social Care	Face to face	All teams; foster carers and commissioned services	Morning session or Afternoon session	Social care
06/10/2025	Introduction to Person Centred Thinking	Face to face	All teams; foster carers and commissioned services	Morning session or Afternoon session	Social care
09/10/2025	Emergency Paediatric First Aid	Face to face	All teams and foster carers	Full day	Social care
09/10/2025	Helping the Anxious Client	Face to face	All Internal Teams	Fill day	Social care
16/10/25	Safeguarding Group B	Face to face	All teams; foster carers and commissioned services	Full day	Social care
22 and 23/10/2025	Manual Handling – Moving and Handling of People Passport (2 days)	Face to face	All teams; foster carers and commissioned services	2 x full days	Social care
22/10/2025	More Than Just Words	Zoom	All teams; foster carers and commissioned services	Half day	Social care

November 2025 courses

Training courses available in November 2025 with the relevant details listed for each -

Date	Course	Delivery Method	Group	Duration	Sector
November					
03/11/2025	Impact of Abuse and	Face to face	All teams; foster carers	Full day	Social care

	Neglect on Children and Young People		and commissioned services		
05/11/2025	More Than Just Words	Face to face	All teams; foster carers and commissioned services	Half day	Social care
05/11/2025	Dementia Dining Immersive Experiential Training (DIET)	Face to face	All teams and commissioned services	Full day	Social care
06/11/2025	Dementia Interpreter Training	Face to face	All teams and commissioned services	Morning session or Afternoon session	Social care
07/11/2025	Epilepsy	Face to face	All teams; foster carers and commissioned services	Half day	Social care
07/11/2025	Infection Prevention and Control	Face to face	All teams and commissioned services	Half day	Social care
12/11/2025	Direct Payments training plan for Conwy staff	Face to face	All Internal teams	Half day	Social care
13 and 14/11/2025	Person Centred Thinking	Face to face	All teams and commissioned services	2 x Full days	Social care
13 and 14/11/2025	Manual Handling – Moving and Handling of People Passport (2 days)	Face to face	All teams and commissioned services	2 x full days	Social care
17/11/2025	Emergency First Aid at work	Face to face	All teams; foster carers and commissioned services	Full day	Social care
18/11/2025	Understanding Dementia and Supporting Behaviour that challenges	Face to face	All teams and commissioned services	Full day	Social care
18/11/2025	Safeguarding Group B	Face to face	All teams; foster carers and commissioned services	Full day	Social care

20/11/2025	Understanding Dementia and Supporting Behaviour that challenges	Face to face	All teams and commissioned services	Full day	Social care
20/11/2025	Parental Substance Misuse: Impact on Children and Families	Face to face	All Internal teams	Full day	Social care
25/11/2025	Safeguarding Group B Refresher	Face to face	All teams; foster carers and commissioned services	Half day	Social care
27/11/2025	Secondary Traumatic Stress	Zoom	All teams; foster carers and commissioned services	Half day	Social care

December 2025 courses

Training courses available in December 2025 with the relevant details listed for each -

Date	Course	Delivery Method	Group	Duration	Sector
December					
03/12/2025	Emergency First Aid at work	Face to face	All teams; foster carers and commissioned services	Full day	Social care
08/12/2025	Managing Medication and Assessing Competence in the Administration of Medication in Social Care	Face to face	All teams; foster carers and commissioned services	Half day	Social care
08/12/2025	Medication Administration in Social Care	Face to face	All teams and commissioned services	2 x Half day sessions	Social care
10/12/2025	Safeguarding Group B	Face to face	All teams; foster carers and commissioned services	Full day	Social care
11/12/2025	Building Resilience in Children and	Face to face	Practitioners, Case holders working with	Full day	Social care

	Young people Advanced Skills		Children and Families, Foster carers		
11 and 12/12/2025	Manual Handling – Moving and Handling of People Passport (2 days)	Face to face	All teams and commissioned services	2 x full days	Social care
16/12/2025	Safeguarding Group B Refresher	Face to face	All teams; foster carers and commissioned services	Half day	Social care

January 2026 courses

Training courses available in January 2026 with the relevant details listed for each -

Date	Course	Delivery Method	Group	Duration	Sector
January					
06/01/2026	Emergency First Aid at work	Face to face	All teams; foster carers and commissioned services	Full day	Social care
14/01/26	Safeguarding Group B	Face to face	All teams; foster carers and commissioned services	Full day	Social care
16/01/2026	Direct Payments training plan for Conwy staff	Face to face	All Internal teams	Half day	Social care
20/01/2026	First Aid – Emergency Paediatric First Aid	Face to face	All teams and commissioned services	Full day	Social care
21/01/2026	Safeguarding Group B Refresher	Face to face	All teams; foster carers and commissioned services	Half day	Social care
21 and 22/01/2026	Manual Handling – Moving and Handling of People	Face to face	All teams; foster carers and commissioned services	2 x full days	Social care

	Passport (2 days)				
28/01/2026	More Than Just Words	Zoom	All teams; foster carers and commissioned services	Half day	Social care

February 2026 courses

Training courses available in February 2026 with the relevant details listed for each -

Date	Course	Delivery Method	Group	Duration	Sector
February					
03/02/2026	Epilepsy	Face to face	All teams; foster carers and commissioned services	Half day	Social care
03/02/2026	Medication Administration in Social Care	Face to face	All teams and commissioned services	Half day	Social care
04/02/2026	Emergency First Aid at work	Face to face	All teams; foster carers and commissioned services	Full day	Social care
16/02/2026	Secondary Traumatic Stress	Zoom	All teams; foster carers and commissioned services	Half day	Social care
17 and 18/02/2026	Manual Handling – Moving and Handling of People Passport (2 days)	Face to face	All teams and commissioned services	2 x full days	Social care
25/02/2026	Safeguarding Group B	Face to face	All teams; foster carers and commissioned services	Full day	Social care
25/02/2026	More Than Just Words	Face to face	All teams; foster carers and commissioned services	Half day	Social care

March 2026 courses

Training courses available in March 2026 with the relevant details listed for each -

Date	Course	Delivery Method	Group	Duration	Sector
March					
04/03/2026	More Than Just Words	Zoom	All teams; foster carers and commissioned services	Half day	Social care
05/03/2026	Managing Medication and Assessing Competence in the Administration of Medication in Social Care	Face to face	All teams; foster carers and commissioned services	Half day	Social care
05/03/2026	Infection Prevention and Control	Face to face	All teams and commissioned services	Half day	Social care
09/03/2026	Helping the Anxious Client	Face to face	All Internal teams	Full day	Social care
12/03/2026	Emergency First Aid at work	Face to face	All teams; foster carers and commissioned services	Full day	Social care
12/03/2026	Safeguarding Group B	Face to face	All teams; foster carers and commissioned services	Full day	Social care
24 and 25/03/2026	Manual Handling – Moving and Handling of People Passport (2 days)	Face to face	All teams and commissioned services	2 x full days	Social care
25/03/2026	Safeguarding Group B Refresher	Face to face	All teams; foster carers and commissioned services	Half day	Social care