



Eich cyf/Your ref  
Ein cyf/Our ref

## **Letter to flood affected households – Coronavirus**

The coronavirus is having an impact on all of our lives. The Welsh Government is taking action to make sure help and support is available when you need it across Wales.

We all know that the single most important action we can take in fighting coronavirus is to stay at home in order to protect the NHS and protect lives.

I recently made £10 million funding available to local authorities to increase their capacity to support people who find themselves without suitable accommodation, homeless or at risk of homelessness. This will help local authorities ensure people are in accommodation where they can follow public health guidelines around social distancing, hygiene and isolation and access the right support if needed.

If you are concerned about your current housing arrangements please contact your local authority housing team, who will be able to provide you with advice and support.

The First Minister for Wales announced a £10 million package of measures available to all households affected by flooding to the internal living space of their primary residence as a result of the February storms, and these households may be entitled to £500 each. An extra £500 per household was also made available to those without home insurance cover or where insurance does not cover flooding. If you did not check if you were entitled to this support there is still time for you to contact your local authority, who will make a claim on your behalf. Contact details are available here <https://gov.wales/february-floods-financial-help-households>

If you have not yet claimed from the Flood Relief Fund, or wish to access additional support through the Discretionary Assistance fund, further information can be obtained from <https://gov.wales/discretionary-assistance-fund-daf>

Our commitment to invest in flood protection remains steadfast. Additional funding for new flood defences and to repair flood defences damaged during February's storms has been made available to all councils and Natural Resources Wales. We are committed to the completion of this work despite the current crisis.

Canolfan Cyswllt Cyntaf / First Point of Contact Centre:  
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Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

If you have any concerns about how the coronavirus affects you, guidance is available on the Welsh Government's website at: <https://gov.wales/coronavirus>

Information is also available on the Public Health Wales website which is updated daily at 2pm <https://phw.nhs.wales/>

We would like to take this opportunity to wish you well and encourage you to continue to follow the 'stay at home' advice.

Yours sincerely

A handwritten signature in blue ink that reads "Julie James". The signature is written in a cursive style with a large initial 'J'.

**Julie James AC/AM**  
Y Gweinidog Tai a Llywodraeth Leol  
Minister for Housing and Local Government